

Connectivity + Telephony

TOWN HALL \ Hebden Bridge

Client Profile

In 2010, the Hebden Bridge Community Association took over the underused and neglected Town Hall, with an aim to bring it back to life and rebuild a community hub.

Based in Halifax, Hebden Bridge Community Association have over 30 council offices and public/ conference facilities.

Challenge

The overall aim was to make The Town Hall a place for local people and groups to meet and work, providing a range of services and activities for businesses and visitors. To make this possible, the Town Hall required suitable IT facilities and infrastructure to meet a range of needs.

Broadband in the area was poor and the Town Hall required a cost-effective solution for superfast, reliable WiFi and a secure tenant network. The previous onsite telephony system was expensive, a cost-effective replacement was required.

Solution

razorblue came up with a package of services to offer a state-of-the-art IT solution at a cost-effective price. The package included a combination of their own fibre connectivity services, hosted telephony and unique managed services for Multi-Tenant buildings.

To keep monthly phone costs down, razorblue provided a 30mb dedicated bandwidth and a VoIP system. Everything is managed and remotely monitored by razorblue, resulting in massive cost savings per year on on-site IT management.

The Town Hall is now a popular venue for meetings, conferences, events and weddings.

“The Town Hall chose razorblue as our service provider because they provided us with a bespoke solution for our business, they took the time to build a relationship with us, listened and understood how critical our data and telephony services are to our end users. We’ll continue to work with razorblue because we get what we were promised – a seamless service and excellent customer support – and we know that as our business grows and changes, they have the experience and flexibility to help us develop our infrastructure.”