Cloud + Connectivity

"The transition was seamless. Huge credit is due to the team at razorblue."

GISBOROUGH HALL

Client Profile

Guisborough Hall is a four-star country house hotel that combines modern day luxury and traditional features throughout. Situated on the edge of the North Yorkshire Moors, the hotel is surrounded by stunning open countryside.

The hotel has preserved many traditional features from the original Victorian building and their 71 traditionally designed bedrooms offer comfort and luxury suitable for leisure and corporate guests alike.

Challenge

Previously part of Macdonald Hotels group, the management team and Guisborough Hall approached razorblue to provide an IT solution as they transitioned away from the franchise and became independent.

The project included the migration of the hotel's PMS and EPOS systems, as well as addressing the hotels connectivity issues to keep up with the ever-increasing guest expectations.

Solution

razorblue ensured the seamless migration of the hotel's PMS and EPOS systems away from the Macdonald Group with new on-premises servers and cloud backup. Working with Guisborough to solve the hotel's connectivity issues with a 100MB leased line, a new ruckus wireless solution and 30 access points. The hotel now also has a Sage 200 Accountancy Platform, with full PCI compliance.

After a trouble-free, flawless changeover, Guisborough Hall was up and running with minimal downtime and very little impact on staff and guests. Hotel guests now enjoy, reliable, fast WiFi connectivity across the entire site.

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IT Solutions for Business