

Connectivity & Communication



Client Profile

Community Links is an award-winning mental health charity, offering a wide range of life-changing mental health and wellbeing services throughout the Yorkshire and Humber region. Based across 40+ sites and with over 600 staff members, they offer support to people suffering with anxiety, depression, substance misuse and personality disorders.

Challenge

Community Links needed a supplier that could upgrade their infrastructure and address their connectivity issues, requiring a reliable internet connection across their numerous sites.

In addition to this, the organisation continues to grow and acquire other businesses, both the infrastructure and connectivity needs to be replicated to include support for the new acquisitions' sites and users.

Solution

Connectivity was replaced with a more robust and reliable solution, through a leased line. Community Links now have their own dedicated bandwidth with superfast speeds.

All their applications are now all hosted centrally in the cloud, this is a highly scalable solution for a growing business. Due to the merging of organisations, multiple cloud servers were implemented.

razorblue also introduced a central communications platform with a telecoms system, connecting the entire organisation and enabling efficient collaborative working across all sites.

"razorblue have transformed the way we work with innovative solutions. Not only did they resolve our connectivity issues, we now communicate with each other much more effectively across our sites."